



**Business Affairs**

9201 University City Boulevard, Charlotte, NC 28223-0001  
t/704.687.5750 f/704.687.5371

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Dear Colleagues,

The Business Affairs Division of UNC Charlotte is embarking on an assessment of our information technology services. The objective of this assessment is to gain clarity into how resources are currently deployed, understand where gaps in services exist, and identify how the division can best direct our IT resources moving forward.

To assist us in conducting this effort, UNC Charlotte has engaged the firm of BerryDunn, whose consulting team members will be working with us from now until June.

Information technology is the foundation of many of the services that we offer to campus, including financial reporting in Banner Finance, people management via NinerTalent, and optimized purchase-to-pay with Sciquest. In other areas, IT enables productivity by leveraging the effort of our staff as through communication technology in Risk Management, Safety and Security, analytics software in Internal Audit, and the Archibus work order system in Facilities Operations. As UNC Charlotte continues to grow, it is clear that we must use our IT resources as efficiently and effectively as possible to deliver the most needed services in the highest quality way. Our Information Technology Assessment (ITA) will help us do that.

As we begin our ITA process, an advisory committee will help support project activity and communication. This group will include leaders from most units within Business Affairs and will be charged with providing perspective, input, and feedback through the project. The committee members will also facilitate communication between the project team and our many stakeholders in Business Affairs and across campus.

Watch for more information in the coming weeks. Should you have any questions, please let me know.

Gratefully,

Elizabeth A. Hardin  
Vice Chancellor for Business Affairs

ITA Advisory Committee

Paul Forte	Gary Stinnett
Hank James	David Tobelman
Phil Jones	Keith Wassum
Trey O'Quinn	